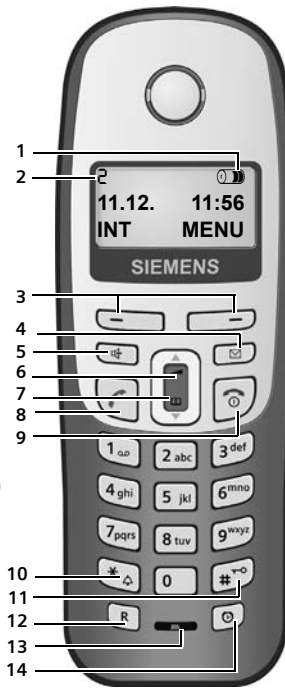


Gigaset C360/C365

Handset C36H

- 1 Charge status of the battery pack
- 2 Internal number of the handset
- 3 Display keys
- 4 Message key
- 5 Handsfree key
- 6 Control key
- 7 Directory key
- 8 Talk key
- 9 End call and On/Off key
- 10 Ringtone on/off (press and hold in idle status)
- 11 Key lock on/off (press and hold)
- 12 Recall key
 - Confer (flash)
 - Dialling pause (press and hold)
- 13 Microphone
- 14 Alarm clock key



C360 Base station

(no answering machine)



Registration/Paging key
(page 7/8)

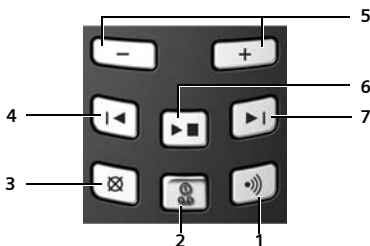
Display keys:

Pressing the keys launches whichever function that appears above them in the display.

Display icon	Function when pressed
INT	Call all registered handsets.
MENU	Open main/submenu (see Menu tree, page 10).
↩	Go back one menu level.
⬆ ⬆	Scroll up/down or adjust volume with .
⬅ ➡	Move cursor to left/right with .
⌫	Backspace deletes one character at a time.
OK	Confirm menu function or save entry.

C365 base station

(part of answering machine at a glance)



- 1 Registration/Paging key:
Page handsets (press briefly, "Paging", page 7).
Register handsets (press and hold, page 7).
- 2 On/Off key: activate and deactivate answering machine.
Lights up: answering machine is activated.
Flashes: there is at least one new message or message is in the process of being recorded.
Flickers for about four seconds: memory is full.

During message playback:

- 3 Delete current message.
- 4 Skip to previous message.
- 5 Adjust volume (= quieter; = louder):
During message playback: adjust volume.
While an external call is being signalled: adjust ringtone volume.
- 6 Playback/stop key:
Play back messages from the answering machine, or cancel playback.
- 7 Skip to next message.

Please note:

- ◆ If the answering machine is being operated from a handset or if it is recording a message, it cannot be operated from the base station.
- ◆ If the On/Off key flashes although the answering machine is switched off, it means that there is still at least one new message that has not been played back yet.

Safety precautions



Read the user guide and the safety precautions carefully before use. Explain their contents to your children, and the potential hazards associated with using the telephone.



Only use **the mains unit supplied**.



Fit only the **approved rechargeable battery pack**! Never use a conventional (non-rechargeable) battery pack as this could damage your health and cause injury. Use the battery pack as directed in this user guide (page 3).



The operation of medical appliances may be affected. Be aware of the technical conditions within the particular environment (e.g. doctor's practice).



Do not hold the rear of the handset to your ear when it is ringing or when the handsfree function is activated. This can cause severe, permanent hearing damage. The handset may cause an unpleasant humming noise in hearing aids.



Do not install the phone in a bathroom or shower room. The handset and base station are not splashproof.



Do not use the telephone in environments subject to explosion hazard (e.g. auto paint shops).



If you give your Gigaset to someone else, make sure you also give them the user guide.



All electrical and electronic equipment should not be disposed of separately from general household waste using the sites designated by local authorities.

The appropriate disposal and separate collection of used equipment serve to prevent potential harm to the environment and to health. They are a precondition for the re-use and recycling of used electrical and electronic equipment.

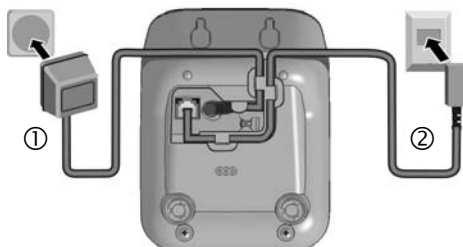
For further information on disposing of your used equipment, please contact your local authority, your refuse collection service or the dealer you purchased the product from.

Emergency numbers cannot be dialled if the key lock (page 1) is activated!

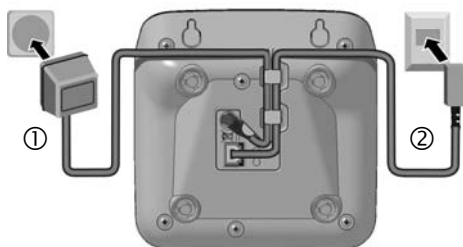
Not all of the functions described in this user guide are available in all countries.

Setting up the telephone for use

Step 1: Connecting the base station



Base station without answering machine



Base station with answering machine

First connect the mains unit (220 V) to power cord ① and **then** connect the phone jack to phone cord ②, as shown above. Place the cords in the cord recesses. The two cords must be **plugged in at all times**.

◆ Only use **the mains unit supplied**.

◆ If you ever purchase another phone cord from a store, ensure that the phone conductors are correctly connected: 3-4 connection of the telephone conductors.

Step 2: Setting up the handset

Note:

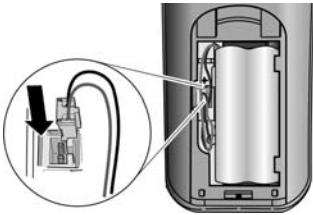
The display is protected by a plastic film.
Please remove the protective film!

Fitting the battery pack

- ◆ Place the battery leads in the cable guides so that the battery cover cannot catch on the leads and damage them when it is closed.
- ◆ Use only the rechargeable **battery pack** recommended by Gigaset Communications GmbH * (page 9), i.e. never use a conventional (non-rechargeable) battery pack as this may cause significant damage to health and property. For example, the outer casing of the battery pack could be destroyed or the battery pack could explode. The phone could also malfunction or be damaged as a result of using batteries that are not of the recommended type.
- ◆ Only use the battery charger supplied.
- ◆ Only place the handset in the charging cradle that is intended for it.

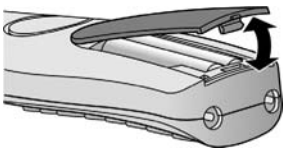
* Gigaset Communications GmbH is a licensee of the Siemens trademark.

- ◆ Insert the plug into the socket as shown in the enlarged view.
- ◆ Insert the battery pack.
- ◆ Place the cords in the cord routing.



Closing the battery cover

Insert the cover into the top end of the battery compartment and press down until it clicks into place.



Opening the battery cover

Place your fingernail between the cover and the housing and pull the cover upwards.

Step 3: Registering the handset to the base station and charging the battery pack

Precondition: The handset is not already registered to a base station.

Registering the handset to the Gigaset C360/C365 base station occurs **automatically**. Place the handset in the charging cradle of the base station with its **display facing forward**. You will hear a confirmation tone. Leave the handset in the base station until it is registered.

Automatic registration can take up to 5 minutes. While this is happening, **Registering** flashes in the screen. The handset is assigned the lowest unassigned internal number (1–4). If several handsets are registered to the base station, the internal number is shown in the top left of the display after registration, e.g. **2**. If the internal numbers 1 to 4 have already been assigned (four handsets have already been registered), handset number four is de-registered and overwritten.

Charging the battery pack

To charge the battery pack, leave the handset in the base station for approx. 13 hours for the Gigaset C360 or approx. 6 hours for the Gigaset A165/A265. The battery pack is now fully charged. The charge status of the battery pack is correctly displayed only after uninterrupted charging/dis-charging. Therefore you should not interrupt the charging procedure.

Charging is electronically controlled to prevent the battery pack from overcharging. The battery pack heats up during charging. This is normal and not dangerous. After a time its charge capacity will decrease for technical reasons.



You must set the date and time to ensure that the times of calls are logged correctly (see Menu tree, page 10).


Once the phone is registered and the time set, the idle display looks as shown on page 1.


Making calls

Making external calls and ending a call


External calls are calls using the public telephone network.

 (Enter the phone number) → .


The number is dialled. (Or you can **first press and hold**  [dial tone] and then enter the number.)

During the call you can adjust the earpiece volume using .


End the call/cancel dialling:

Press the end call key .

Answering a call

An incoming call is indicated by ringing, by a flashing handsfree key  and a display on the screen.

You can answer the call by:

◆ Pressing the talk key .

◆ Press the handsfree key .


When **Auto Answer** is activated (see Menu tree, page 10), simply remove the handset from the base station/charging cradle.

Displaying the caller's phone number





When you get a call, the caller's phone number will be displayed on your handset; or the caller's name will be displayed if it is stored in the directory or if CNIP has been requested.

Requirements:

- 1 You have asked your network provider for the caller's phone number (CLIP) or name (CNIP) to be displayed on your handset screen.
- 2 The caller has asked the network provider for his phone number to be identified (CLI).

«△» appears in the display if you have not requested Calling Line Identification, **Withheld** appears if the caller has withheld CLI, and **Unavailable** if CLI has not been requested by the caller.

Handsfree talking

Once you have entered the phone number you can immediately call in handsfree mode by pressing  (the  key lights up continuously). During a call and when playing back the answering machine (if available) you can switch between earpiece and handsfree mode by pressing . Set the handsfree volume with .

Operating the handset

Activating/deactivating the handset

Press **and hold** the end call key .

If you place a deactivated handset in the base station or charging cradle, it will automatically activate.

Using the directory and lists

Directory

To open the directory: press .



You can save up to 40 phone numbers (max. 32 digits) with corresponding names (max. 14 characters).

Note:

You can assign a number from the directory to a key for speed dial (page 5).



Saving the first number in the directory

 → **New Entry?** → **OK**


	Enter number and press OK .
	Enter name and press OK .



Saving a number in the directory

 → **MENU** → **New Entry** → **OK**

	Enter number and press OK .
	Enter name and press OK .

Selecting a directory entry

Open the directory with . You have the following options:

- ◆ Use  to scroll to the entry until the required name is selected.
- ◆ Enter the first character of the name or scroll to the entry with , if required.

Dialling with the directory

 →  (Select entry) → 

Using other functions

→ (Select entry) → **MENU**

The following functions can be selected with :

New Entry	Add a new entry.
Show Number	Display the phone number.
Use Number	Edit or add to a saved number. Then dial or use other functions with MENU .
Edit Entry	Edit selected entry.
Delete Entry	Delete selected entry.
Send Entry	Send a single entry to another handset (page 5).
Delete List	Delete all directory entries.
Send List	Send the complete list to another handset (page 5).
Shortcut	For speed dial, assign the current entry to a key.

IP Dialling and VIP storage

You can store IP or VIP numbers on 0,2-9. Dial the number by pressing and holding down the relevant number key.

Storing the IP number

Press the control key → **MENU** → **OK** → **New Entry** → **OK**

Please follow this sequence:

- 1 Enter the IP access number.
- 2 Insert "P" by pressing and holding the **R** key if necessary.
- 3 Enter IP number and password, end with #. End with **OK**, then enter name, such as "IP"

Note:

The entry method may differ when using different IP Cards. VIP numbers can be entered directly.

Setting the shortcut key

MENU → Scroll to **Shortcut** → Scroll to select a number (0,2-9), for example: **Shortcut: 2** → **OK**

Using the shortcut key

By pressing and holding the shortcut key, the relevant IP or VIP number will be dialled. (For example: press and hold key 2, the IP number will be dialled, then dial the long distance number)

Sending the directory to another handset

Preconditions:

- ◆ The sending and receiving handsets must both be registered to the same base station.

- ◆ The other handset and the base station can send and receive directory entries.

→ (Select entry) → **MENU** → **Send Entry / Send List** → **OK** → (Enter the internal number of the receiving handset) → **OK**

Last number redial list

This list contains the ten last dialled numbers.

Dialling from the last number redial list

	Press the key briefly .
	Select entry.
	Press the talk key again. The number is dialled.

Managing entries in the last number redial list

	Press the key briefly .
	Select entry.
MENU	Press the display key.

You can select the following functions:

Use Number	(as in the directory, page 5)
Copy to Dir.	Copy an entry to the directory
Delete Entry	(as in the directory, page 5)
Delete List	(as in the directory, page 5)

Calls list/answering machine list

When a **new message** arrives in the calls/answering machine list, a signal sounds and the display blinks. The display also shows a message.

When you press the key, all the lists are displayed. If only one list contains new messages, this will be opened automatically.

Calls list

Precondition: CLIP (page 4)

The numbers of the last 20 missed calls are saved. Multiple calls from the same number are only saved once (the last call).

The numbers of the last 20 incoming calls are saved. Multiple calls from the same number are all saved.

The calls list is displayed as follows:

CallsList 01+02

Number of new entries + number of old, read entries

Opening the calls list

☑ → **CallsList** 01+02 → **OK**

Select entry with . The last incoming call is displayed in the **calls list**.

Using other functions

(Select entry) → **MENU**

The following functions can be selected with :

Delete Entry	Delete current entry.
Copy to Dir.	Copy an entry to the directory.
Date/Time	Call date and time (if set).
Status	New Call: new missed call. Old Call: entry already read. Answ.: call taken.
Delete List	Caution! All old and new entries will be deleted.

Calling back a caller from the list

☑ → **CallsList** 01+02 → **OK** → (Select entry) →

Additional functions for devices with answering machines

Answer machine list

You can use the answering machine list to listen to the messages that are on the answering machine. The answering machine list is displayed as follows:

VoiceMail 01+02

Number of new messages + number of old, played back messages

Opening the answering machine list

☑ → **VoiceMail** 01+02 → **OK**

The playback starts.

Using other functions

(Select entry) → **MENU**

The following functions can be selected with :

Continue	Resume paused playback (see page 6).
Volume	Set the volume.
Copy to Dir.	Copy an entry to the directory.
Delete all old	Delete all old messages.

Using the answering machine (C365)

The answering machine can be operated both via the handset (see Menu tree, page 10) and via the keys on your base station (page 1).

Activating/deactivating answer machine

Icon appears in the display. The key lights up on the base station.

The telephone is supplied with a pre-recorded announcement. This pre-recorded announcement is used if no personal announcement is available. If the memory is full the answering machine switches itself off automatically. It activates again automatically when you delete old messages.

Recording your own announcement

See Menu tree, page 10.

You hear the ready tone (short tone). Now speak your announcement (at least 3 sec.). Press **OK** to confirm or press or to reject your recording. After recording, the announcement is played back for you to check.

Please note:

Recording ends automatically when the max. recording time of 170 seconds is reached or if there is a break in speaking of more than 2 seconds.

Playing back or deleting announcements

See Menu tree, page 10.

Playing/deleting messages

Playback begins with the first new message.

Playing back old messages

See answering machine list, page 6.

Stopping and controlling playback

During message playback:

2	Stop playback: Press 2 again to resume
	Go to the start of the current message.
2 x	To the previous message.
	To the next message.
2 x	To the next message but one.

Deleting an individual message

While playback is paused, press the display key.

Deleting all old messages

During playback or pause:

MENU → **Delete all old** → **OK** (Confirm the security prompt)

Picking up a call from the answer machine

You can still answer a call while the answering machine is recording it by pressing **↶** or **↷** (handsfree). Recording stops and you can speak to the caller.

Activating/deactivating Call screening

During the recording of a message you can listen in via the base station loudspeaker and the registered handsets (only Gigaset C365), see Menu tree, page 10.

Setting up the answer machine

The answer machine has already been preset at the factory. Make individual settings using the handset.

Setting call acceptance

You can set when you want the answer machine to accept a call.

MENU → Voice Mail → OK → Ring Delay → OK → Select Immediately / 10 sec / 20 sec / 30 sec / Auto → OK (✓ = in)

Setting the recording time

See Menu tree, page 10.

Setting a different language

You can change the language used for voice prompts and the pre-recorded announcement.

MENU → 3 3 9 2 (starts the procedure).

Select the language: **1** (Chinese), **2** (English)

Assigning key 1 for speed dial to the answering machine (network mailbox)

Simply press and hold key **1** on the handset and you will be connected directly to the answering machine (network mailbox).

See Menu tree, page 10.

Registering corresponding handsets

You can register up to four handsets on your base station.

For automatic registration of handsets to Gigaset C360/C365, see page 3.

Manual registration of handsets to C360/C365

1. On the handset: MENU → Settings → OK → Handset → OK → Register HS → Enter the system PIN of the base station (default is 0000) → OK.

Registering flashes in the display.

2. On the base station: within **60 sec.** of entering the system PIN, press and hold the registration/paging key **○** or **⓪** (page 1) (min. 1 sec.). Registration can take up to 5 minutes.

Locating a handset ("Paging")

You can locate your handset using the base station.

- ◆ **Briefly** press the registration/paging key **○** or **⓪** on the base station (page 1).
- ◆ All handsets will ring at the same time ("paging"), even if the ringtones are switched off.

End paging: briefly press the register/paging key **○** or **⓪** on the base station (page 1) or the talk key **↶** on a handset.

Using several handsets

Making internal calls

Internal calls are no-cost calls to other handsets that are registered to the same base.

Press the **INT** display key. All handsets are called. When an internal participant answers you can speak to them. To end the call, press **⓪**.

Internal consultation call/connecting a call

You are in conversation with an **external** participant. Press the **INT** display key. All handsets are called. The external participant hears the hold music.

- ◆ **Before** the internal participant has answered, press the end call key **⓪**; the call is forwarded to the participant who answers the call.
- ◆ **After** the internal participant has answered, you can talk to him. Press the end call key **⓪**; the call is forwarded, **or** press the **➤** display key; you are reconnected to the external participant.

Listening in to an external call


You are conducting an external call. An internal caller can listen in on this call and take part in the conversation. All the participants are made aware of the 'listening in' by a beep.


Precondition: The **Listening in** function must be activated.


Activating/deactivating internal listening in

MENU → Settings → OK → Base → OK → Listening in → OK (✓ = on)

Internal listening in

You want to listen in to an existing external call. Press and **hold** the talk key . You are linked into the call. All participants hear a beep.


To end: press the end call key . All participants hear a beep.

If the **first** internal participant presses the end call key , the handset that has 'listened in' remains connected to the external caller.


Handset settings

Change display language

MENU → Settings → OK → Handset → OK → Language → OK → Select the language → OK


The current language is indicated by .


If you accidentally choose a language you do not understand:

MENU → 3 2 1 (Press the keys one after the other)
Select the correct language with  and press **OK**.

Setting the alarm clock

Activating/deactivating the alarm clock

MENU → Alarm Clock → OK → Activation → OK ( = on)

Or: Press the alarm clock key .

When the alarm clock rings, press any key to switch it off for 24 hours.

Setting the wake up time


MENU → Alarm Clock → OK → Wake-up time → OK

Enter the wake up time in hours and minutes, then press **OK**.

Resetting the handset

You can reset any individual settings and changes that you have made. Entries in the directory, the calls list and the handset's registration on the base station will be retained.

MENU → Settings → OK → Handset → OK → Reset Handset → OK

Cancel the reset with .

Base station settings

The base station settings are carried out using a registered handset.

For details on how to set the system PIN for the base station, and for how to select the ringtone



volume and melody on devices with answering machines, see Menu tree, page 10.

Restoring the base station to the factory settings

When the settings are restored all handsets are de-registered. The individual settings are reset. Only the date and time are retained.

MENU → Settings → OK → Base → OK → Base Reset → OK

If you have forgotten your system PIN you can reset the base station to the original code **0000**:

Disconnect the power cord from the base station. Hold down the registration/paging key  or  (page 1) on the base station while reconnecting the power cable to the base station at the same time. If your device has an answering machine you will also hear a **beep**.

The base station has now been reset and the system PIN **0000** set.

Operating the base station on the PABX

The following settings are only necessary when your PABX requires them, see the PABX user guide.


Changing the dialling mode

MENU → 3 3 9 1 1 → The number for the set dialling mode flashes: **0** = Touch tone dialling (DTMF); **1** = Dial pulsing (DP) → Enter number → **OK**.

Setting the flashing time

MENU → 3 3 9 1 2 → The number for the current flashing time flashes: **0** = 80 ms; **1** = 100 ms; **2** = 120 ms; **3** = 400 ms; **4** = 250 ms; **5** = 300 ms; **6** = 600 ms; **7** = 800 ms → Enter number → **OK**.

Changing pause after line seizure

You can set the length of the pause inserted between pressing the talk key  and sending the phone number.

MENU → 3 3 9 1 9 → The number for the current pause length flashes: **1** = 1 sec.; **2** = 3 sec.; **3** = 7 sec. → Enter number → **OK**.

Changing the pause after the recall key

MENU → 3 3 9 1 4 → The number for the current pause length flashes: **1** = 800 ms; **2** = 1600 ms; **3** = 3200 ms → Enter number → **OK**.

Appendix

Entering special characters

Standard characters

	1x	2x	3x	4x	5x	6x
1	Space	1	£	\$	¥	□
0	.	,	?	!	0	+
*△	*	/	()	<	=
#↵	Abc->123	123->abc	#	@	\	&

Specifications

Recommended battery pack

(Valid at the time of going to press)

Nickel-metal-hydride (NiMH):

Handset C36H: V30145-K1310-X359, X402

The handset is supplied with the recommended battery pack.

Base station power consumption

In standby mode: approx. 2 W

During a call: approx. 3 W

General specifications

WDCT standard	is supported
Range	up to 300 m outdoors, up to 50 m in buildings
Base station power supply	230 V ~/50 Hz
Environmental conditions in operation	+5 °C to +45 °C; 20% to 75% humidity

Care

Wipe the base station and handset with a **damp** cloth (no solvents) or an antistatic cloth.

Never use a dry cloth. This can cause static.

Contact with liquid

If the handset has come into contact with liquid:

- ◆ **Switch off the handset and remove the battery pack immediately.**
- ◆ Allow the liquid to drain from the handset.
- ◆ Pat all parts dry, then with the battery compartment open and the keypad facing down place the handset in a dry, warm place **for at least 72 hours** (not in a microwave, oven etc.).
- ◆ **Do not switch on the handset again until it is completely dry.**

When it has fully dried out, you will normally be able to use it again.


Questions and answers

If you have any queries about the use of your phone, you can contact us any time at

www.gigaset.com/cn. Or

Call hotline: 4006 706 007


The table below contains a list of common problems and possible solutions.

Problem	Cause	Solution
Nothing appears in the display.	The handset is not switched on. Battery pack is flat.	Press the end call key  for approx. 5 sec. or place the handset in the base station. Charge/replace the battery pack (page 3).
No reaction to keystroke.	The key lock is activated.	Press the hash key # for approx. 2 sec. (page 1).
No wireless connection to the base station, Base flashes in the display.	The handset is outside the range of the base station. The handset is not registered. The base station is not switched on. Cords not routed correctly	Move the handset closer to the base station. Register the handset (page 3). Check the power connector at the base station (page 2). Check cord routing (page 2).



Menu tree

Your phone has an extensive range of features. These are offered in the form of menus.

With the phone in the **idle status**, press **MENU** (open menu), scroll to the required function and then press **OK** to confirm your choice.

To return to idle status: press and hold key .

There are two ways in which you can access a function:

◆ Scroll with keys  and .

Key in the appropriate digit combination, e.g. **MENU 3 1** to set the date and time. Issued by

1 Alarm Clock

1-1	Activation	Activating/deactivating the alarm clock
1-2	Wake-up time	Input format: HHMM

2 Audio Settings

2-1	Ringer Volume	5 levels + "Crescendo" selectable		
2-2	Ringer Melody	2-2-1	External Calls	10 ringtones, selectable for external calls
		2-2-2	Internal Calls	10 ringtones, selectable for internal calls
		2-2-3	Alarm Clock	10 ringtones, selectable for alarm clock
2-3	Advis. Tones	Activating/deactivating		
2-4	Battery Low	2-4-1	Off	Tone when battery pack is almost flat: never
		2-4-2	On	always
		2-4-3	During Call	only during a call

3 Settings

3-1	Date/Time	Enter date (YYMMDD format), then time (HHMM format)				
3-2	Handset	3-2-1	Language	Set the display language		
		3-2-2	Auto Answer	Activate/deactivate auto answer		
		3-2-3	Register HS	Manually register the handset		
		3-2-4	Reset Handset	Reset the handset		
3-3	Base	3-3-1	Audio Settings	3-3-1-1	Ringer Volume	5 level settings + "Crescendo" + OFF
				3-3-1-2	Ringer Melody	10 selectable melodies
		3-3-2	System PIN	Change system PIN (default is 0000)		
		3-3-3	Base Reset	Restore factory settings (system PIN does not change; handsets are de-registered)		
		3-3-4	Listening in	Activate/deactivate the function		

4 Voice Mail

4-1	Set Key 1	4-1-1	IP Number	Assign key 1 with answering machine or IP number (in idle status, press and hold to dial).
		4-1-2	Answer Mach.	
4-2	Answer Mach.			
4-3	Call Screening	4-3-1	Handset	
		4-3-2	Base	

4-4	Announcements	4-4-1	Rec announce
		4-4-2	Play announce
		4-4-3	Del announce
4-5	Message Length	4-5-1	Maximum
		4-5-2	30 sec
		4-5-3	60 sec
		4-5-4	120 sec
4-6	Ring Delay	4-6-1	Immediately
		4-6-2	10 sec
		4-6-3	20 sec
		4-6-4	30 sec
		4-6-5	Auto

If no new messages are present, the answering machine accepts a call after **20 seconds**. If new messages are present, the answering machine accepts a call after just **10 seconds**.

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